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March 1, 2010

BY ECFS

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, N.W. Washington, D.C. 20554

RE: EB Docket No. 06-36

Annual CPNI Certification Global Crossing Telecommunications, Inc. and United States Affiliated Telecommunications Carrier Entities Filer ID Nos. 803667; 808347; 809586; 808107; 805772; 805938; 823088; 811776

Dear Ms. Dortch:

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Enclosed for filing please find Global Crossing's certification of compliance with the Commission's CPNI regulations.

Sincerely,

cc:

Best Copy and Printing (1) (by email)

CPNI COMPLIANCE CERTIFICATION

Global Crossing Telecommunications, Inc. and United States Affiliated Telecommunications Carrier Entities

- 1. Date filed: March 1, 2010
- 2. Name of company(s) covered by this certification: Global Crossing Telecommunications, Inc. and U.S. affiliated telecommunications carrier entities¹ (collectively, "Global Crossing").
 - 3. Form 499 Filer ID: 803667; 808347; 809586; 808107; 805772; 805938; 823088; 811776
 - 4. Name of signatory: Paul Kouroupas
 - 5. Title of signatory: Vice President, Regulatory Affairs and Security Officer
 - 6. Certification:
- I, Paul Kouroupas, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. §64.2001 et. seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et.seq.* of the Commission's rules.

The following are United States telecommunications carrier affiliates of Global Crossing: Global Crossing North American Networks, Inc., Global Crossing Bandwidth, Inc., Budget Call Long Distance, Inc., Global Crossing Local Services, Inc., Global Crossing Telemanagement, Inc. and Global Crossing Telemanagement Virginia, LLC, Equal Access Networks, LLC, Global Crossing Americas Solutions, Inc. f/k/a Impsat –USA, Inc.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a

company at either state commissions, the court system, or at the Commission against data

brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the

unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47

C.F.R §1.17 which requires truthful and accurate statements to the Commission. The company

also acknowledges that false statements and misrepresentations to the Commission are

punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed four former

Attachments: Accompanying Statement explaining CPNI procedures

Dated:

February 25, 2010

Accompanying Statement of Global Crossing Telecommunications, Inc. and its U.S.

Affiliated Telecommunications Carrier Entities

Section 64.2005 (Use of CPNI without customer approval)

- 1. Global Crossing does not offer commercial mobile radio services. Global Crossing does offer local and interexchange services. Where a customer subscribes to both categories of service (local and interexchange), Global Crossing is permitted to use that customer's CPNI to market additional services in those categories to such customer. Where a customer subscribes to only one category of service (typically, interexchange because Global Crossing does not offer local service as a stand-alone service offering although it does have an extremely limited number of local-only customers), Global Crossing does not utilize a customer's CPNI in one category to sell services in the other category absent customer consent.
- 2. Global Crossing does not utilize CPNI to identify or track calls made to competing service providers.

Section 2007 (Approval required for use of CPNI)

- 3. Global Crossing did not, during the current period, use or rely upon oral customer approval for the use of CPNI for which such approval is required.
 - 4. Global Crossing does not have any joint venture partners.
- 5. Global Crossing utilizes sales agents to a limited extent. The agency agreements require that the agents utilize CPNI only for lawful purposes, disallow the contractor from using, allowing access to or disclosing CPNI to any other party and to ensure the confidentiality of such information.

Section 2008 (Notice required for use of CPNI)

- 6. During the current period, Global Crossing did not solicit customer approval for use of CPNI on an opt-out basis.
- 7. During the current period, Global Crossing did not utilize an opt-in method of obtaining approval for the use of CPNI for which customer authorization is permitted, because it did not utilize CPNI for purposes not permitted absent customer consent,
- 8. Global Crossing did not, during the current period, utilize oral notification to obtain any limited, one-time use of CPNI.

Section 64.2009 (Safeguard required for use of CPNI)

- 9. Global Crossing, through its ethics policy and training, trains its personnel as to when they may or may not use CPNI. All employees are required to take the ethics training and to certify that they understand and will comply with Global Crossing's ethics policy. Violations of the ethics policy are subject to disciplinary measures up to and including termination of employment.
- 10. During the current period, Global Crossing did not conduct any sales or marketing campaigns that utilized customers' CPNI.

Network Security Agreement

11. Global Crossing is a party to a Network Security Agreement with the Department of Homeland Security, the U.S. Department of Justice, the Federal Bureau of Investigation, and the U.S. Department of Defense. The Agreement was approved by this Commission on October 8, 2003 pursuant to an *Order and Authorization* for transfer of control (DA-03-3121). The Agreement requires Global Crossing to institute measures to, *inter alia*, "ensure that U.S. communications and related information are secure in order to protect the privacy of U.S.

persons and to enforce the laws of the United States." The Agreement also requires Global

Crossing to comply with the Commission's CPNI rules. Through its implementation of the

Agreement, Global Crossing has implemented various safeguards and measures, including

enhanced background screening of personnel with access to CPNI as well as changes to our

customer service processes and procedures, to ensure the integrity of CPNI and protect against

"pretexting".

Paul Kouroupas

Dated:

February 25, 2010